



No-one can match our record for service and reliability.
Unbeatable customer service, backed by over 88 years of customer satisfaction.

you
can
depend
on
Big Red



We mean it when we say...

No-one can match our record for service and reliability.

Worldwide customer service, backed by over 88 years of customer satisfaction and trust. "You Can Depend On BigRed" is a personal and collective commitment from the Taylor team to every customer. Sudden Service, Inc.® and our worldwide dealer network are ready to respond to your requests for support twenty-four hours a day, seven days a week! We pride ourselves on providing you with unmatched Service & Support by a team of dedicated specialists.

- Experienced Parts Representatives & Genuine Taylor Parts
- Highly Certified Factory Trained Technicians
- In-House Component Rebuild Specialists
- Efficient Warehouse & Shipping Personnel



The Sudden Service Inc. Distribution & Operations Center (DOC), located in Philadelphia, MS, has over 97,000-sq.ft. of facility dedicated to OEM support for all Taylor products. With its fully equipped machine shop, the DOC is capable of manufacturing 99% of all service components, including the rebuilding of engines and transmissions.



The DOC Warehouse stocks over 30,000 line items, an estimated \$30,000,000 of inventory, with the sole purpose of supporting Taylor products in the field.



Backed by a network of parts and service centers, nationwide dealer support centers and factory trained service technicians, we are committed to providing the very best OEM support in the industry!



Trusted quality of "**Genuine Taylor Parts**", available from friendly support personnel 24/7... Worldwide.



Visit us at www.ssisuddenservice.com

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YOUR #1 SOURCE FOR GENUINE TAYLOR PARTS

Sudden Service, Inc. provides exclusive worldwide distribution of genuine Taylor OEM parts and forklift service for equipment designed, manufactured, and marketed by Taylor Machine Works, Inc. Backed by a network of parts and service centers, nationwide dealer support organizations, and factory trained service technicians, SSI is committed to providing the best aftermarket support in the industry. Sudden Service also offers training seminars for its service technicians on a regular basis, ensuring the best possible service to Taylor Machine Works' customers.

With major component parts from Cummins®, AxleTech™ International, Kessler®, and Dana®, just to name a few, Sudden Service will help you keep your Taylor equipment up and running. Expect courteous, efficient assistance and expedient replacement parts shipments from our staff of trained sales representatives.



United States



Canada



Worldwide

Supporting Taylor Lift-trucks Worldwide

Sudden Service, Inc.

649 North Church Ave.

Louisville, MS 39339

www.suddenserviceinc.com